

Warranty Information

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Our warranty covers:

Synergy Boat Lifts, Inc. guarantees the structural integrity of the aluminum cradle beams and top beams on our 4, 6 & 8 post boat lifts for a generous 15-year period. This warranty is effective from the date of delivery by the seller to the original purchaser of the property where the lift was installed, as specified in the order form. Additionally, the company explicitly ensures that lifts intended for personal, family, or household use will be free from any manufacturer's defects in material or workmanship for 15 years. The electric motor and gear drive are covered for 2 years, with a pro-rated warranty for the following 3 years. The Hefty Hoist Unit enjoys a warranty coverage of 5 years from the seller's delivery date. It's important to note that the warranty does not cover damage caused by electrolysis under any circumstances.

What is not covered:

The company does not provide implied warranties for lifts purchased for commercial purposes. After the applicable warranty period expires, all repairs become the owner's responsibility. The limited warranty does not cover damage that is not the company's fault, including but not limited to accidents, misuse, overloading, negligence, alteration, modification, or abusive operation. Additionally, damage resulting from improper product selection, incorrect installation, failure to follow installation and maintenance recommendations, or neglect of instructions and warnings is not covered by this limited warranty. Routine maintenance and periodic service are the owner's responsibility and are not included in the limited warranty.

Disclaimers:

For products purchased or used for commercial purposes, the company does not provide express warranties or imply any warranty of merchantability or fitness for a specific purpose. Any applicable implied warranties, including merchantability or fitness for a particular purpose, are restricted to a duration of 2 years from the date of delivery from the seller. The company does not offer express warranties for its products beyond what is explicitly stated here. No agent, employee, or representation is authorized to provide warranties regarding the company's products, except as explicitly outlined in this statement.

Limitations:

The owner's remedies under this limited warranty are strictly confined to the repair or replacement of components that fail due to manufacturer's defects in materials or workmanship during normal operations. The company is not liable for incidental or consequential damages, including but not limited to damages to property, loss of use, lost profits, or expenses incurred for inconvenience. It's important to note that some states may not permit the exclusion or limitation of incidental or consequential damage, so these limitations or exclusions might not apply to you.

The company's responsibilities:

The Company agrees to provide all necessary parts and materials to correct any warranty defect providing written notice is received by the Company within the applicable warranty period.

The owner's responsibilities:

The owner bears the responsibility of ensuring that each product is suitable for its intended purpose and that the conditions in which it will be used are appropriate. Periodic maintenance, which is not covered by the warranty, may be necessary for the product. Although the seller may be capable of addressing your service needs, anyone qualified to do so may perform periodic maintenance. It's important to allow a reasonable amount of time for repairs to be completed.

If you have questions or concerns

If the owner encounters an issue that might be covered by this limited warranty, they must contact the company in writing within the relevant warranty period. The company's designated email address for notice receipt is info@synergyboatlifts.com. In the written notice, the owner should include essential details such as the type of product purchased, the purchase date, event dates, dealer names, the nature of the problem or question, and any additional comments. It's important to note that this warranty provides specific rights, and there may be additional rights that vary from state to state.

Additional warranty for Solar Powered Lift:

The aforementioned information extends to Solar lifts, solar additions, batteries (including AGM dry cell batteries provided by Synergy) with a 12-month free replacement policy, Solar panels and regulators with a 2-year warranty, and Gem Remote Controls with a 1-year warranty. Exclusions from these warranties include damage caused by lightning and electrician errors.